

SALON CONSULT

Welcome to Salon Consult. This is a guide on how to make a video consultation with your client and send products for them to purchase.

1 Booking and confirmation

Your client books an appointment on salonconsult.co.uk. The client and consultant both receive an email and text message confirming the booking.

2 Consultation reminder

Your client is sent email and text message reminders before the appointment. These will contain a link to the Zoom video consultation.

3 How to start the video consultation

Either log in to the [booking system](#) and select the appointment from your calendar and click **Join Zoom meeting**. Alternatively, open Zoom and select the appointment from your upcoming meetings.

4 Building and sharing your cart with the client

After or during the consultation, you can start putting together the right products for your client. Simply visit shop.salonconsult.co.uk to begin.

- Add the products for your client to the cart
- Add yourself to the cart via the **consultants** page (this is important as it will associate you with that sale)
- Visit the cart page, click on the **share cart** button and **copy and send the link to your client**. From that link, the client will see all the products in their cart and can checkout.

5 Clear your cart for the next consultation

Once you've shared the cart with your client, it's safe to remove all the items from your cart for your next consultation. (Don't worry, this will not effect your client's cart). Your client's cart will be available for 48 hours.

For full help with the booking system visit the [Help & Support](#) page